

SmartHealth®

Provider Newsletter, August 2023

This newsletter shares important updates, reminders and resources related to the Ascension SmartHealth medical plan

Medical Specialty/Medical Benefit Drug Prior Authorization process updates

Physician administered specialty medications, or infusion therapies are subject to PA approval. Prior Authorization criteria for each of the following drugs was reviewed and approved by the August 2023 National Ascension TAG Committee. Beginning November 1, 2023, these additional medical benefit drugs (medical specialty drugs) listed below will require PA approval:

HCPCS Code	Brand Name	HCPCS Description	Requirement	Requirement Effective Date	Clinical category
J1305	Evkeeza	Injection, evinacumab-dgnb, 5 mg	PA Request	11/1/2023	Hypercholesterolemia
J9061	Rybrevant	Injection, amivantamab-vmjw	PA Request	11/1/2023	Oncology
J0225	Amvuttra	Injection, vutrisiran, 1 mg	PA Request	11/1/2023	Amyloidosis
J2327	Skyrizi	Injection, risankizumab-rzaa, intravenous, 1	PA Request	11/1/2023	Auto-inflammatory Conditions
J9298	Opdualag	Injection, nivolumab and relatlimab-rmbw, 3	PA Request	11/1/2023	Oncology

If you have questions, or to see a current list of all medical benefit drugs (medical specialty drugs) requiring PA approval, visit our website at mysmarthealth.org/pharmacy and navigate to the “Provider administered specialty medications or infusion therapies” section. The Medical Specialty Formulary and PA list can be found here: [Medical Benefit Drug List/MSPA Formulary](#).

The instructions are also listed below:

To submit a precertification notification or prior authorization request for a physician-administered product or infusion therapy (medical drug/ medical specialty drug) listed above:

1. Download the medical benefit drug precertification notification and PA form on website or [here](#)
2. Complete and sign the PA form
3. Submit the completed and signed PA form:

Via fax to 586-693-4768 (or) via the eQSuite® Provider Portal at <https://precertification.eqhs.com/>

What you need to know for 2023

Update on Virtual Care benefits for SmartHealth Members

Ascension Online Care is no longer available but SmartHealth members will still have access to the same services and providers on Amwell.

SmartHealth members can use online care benefits with Amwell to talk with an experienced doctor or advanced practitioner through a video visit for your urgent care needs 24/7. They can also schedule a mental health appointment online with an experienced psychiatrist, psychologist or counselor.

These providers are in the SmartHealth network but are not employed by Ascension.

Members can visit smarthealth.amwell.com to get started or by downloading the Amwell mobile app.

2023 Provider Manual

Please review the Provider Manual to learn how to navigate the medical plan. The manual includes important information on how to submit claims, prior authorization, ID cards and more. Click on your location below to download the corresponding manual.

[New York, Maryland, Washington D.C., Michigan](#)

[Illinois](#)

[Texas](#)

[Alabama, Indiana, Florida, Tennessee](#)

[Kansas, Wisconsin, Oklahoma](#)

Submitting prior authorization requests

Providers can submit prior authorization requests:

- By portal
 - <https://precertification.eqhs.com>
 - Registration is required
- By fax
 - Fax to 586-693-4768
- By phone
 - Call 866-356-3666 (Monday - Friday 8:00 a.m. to 6:00 p.m. EST)

Please remember to submit prior authorization requests in a timely manner. This allows SmartHealth to appropriately manage member care and administer benefits.

For more information on prior authorization, visit mysmarthealth.org.

Review claims on the ABS portal

Stay on top of claims information by accessing the ABS portal to:

- View claims history and payment status
- Verify eligibility
- Inquire on status of prior authorizations

[Go to the ABS portal](#)

Claim filing procedures

SmartHealth providers are required to submit claims electronically to EDI Payor ID 38259.

You can submit the claims using the Health Insurance Portability and Accountability Act (HIPAA) ASC X12N 837 format for professional claims and the ASC X12N 837 format for institutional claims. Electronic transactions save time for claims and the claims will flow much quicker through the claim platform providing a faster reimbursement.

Tier 2 Network change-ILARL only

The Tier 2 Network changed on 1/1/23 from the Blue Cross Blue Shield (BCBS) National Network to the BCBS - Illinois Select Network. **As a result, there are several providers and facilities that are no longer in-network for members as Tier 2 providers.**

To determine if you are a BCBS provider that is part of the new Tier 2 Network:

1. [Visit Blue Cross Blue Shield of Michigan](#)
2. Enter your address, city or zip code
3. Reference the network name to determine the tier level
 - Go to "More filters" > "Tiered Networks" and select "BlueChoice Options IL."
 - Providers that are **not** part of the BlueChoice Options IL Network are Tier 3 (out-of-network).
 - If a member is currently receiving care from a provider that is now Tier 3 (out-of-network), SmartHealth will continue to reimburse claims through 3/31/23 at the Tier 2 benefit level. After this transition period, claims will be paid according to the out-of-network cost share.

Contact Customer Service at 888-492-6811 with questions.



Ascension

For all eligibility and benefit information, refer to www.mysmarthealth.org

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